# MINNESOTA IT SERVICES

Partnering with Department of Public Safety

#### Form Purpose

This form is to request accesses and role permissions for information technologies at the Department of Public Safety. It is intended for existing employees and DPS internal use.

The form may be used to

- add, change, or remove an individual's access to systems.
- add, change, or remove access to databases.
- re-enable a privileged account.

Open this form in Adobe Acrobat Reader. It may not function properly when opened within a browser.

For questions about this form, contact nancy.trusty@state.mn.us

#### **Form Instruction**

#### Requestor/User

- 1. Fill out the Requestor Information section.
- 2. Check the provided box(es) to choose the area(s) of access.
- 3. Fill out the applicable form section(s).
- 4. Click the button "Submit to My Supervisor/Manager."

#### Supervisor/Manager

- 1. If the request is approved, then sign, approve, and submit the form.
  - a. Go to the "Supervisor or manager approval" section near the bottom of the form.
  - b. Sign the form by entering your last name and first name.
  - c. Check the "I approve" or "I do not approve" box.
  - d. Click the button "Submit to Service Desk."
- 2. If the request isn't approved, inform the requestor.

#### **Requestor Information**

Note: A Supervisor or Manager must be a DPS or MN IT employee. Middle initial First name Last name Work email Work phone Username (if applicable) Division Position title Contractor or vendor Company (if applicable) Form submission date Yes No Supervisor/manager's last name Supervisor/manager's first name Supervisor/manager's work email

## Areas of Access

System access

Database access

For each area selected, provide needed information in the related section, below in this form.

Re-enable privileged account

System Acc	cess						
Requested environment (check all that apply; name the system in the right column)							
Product	Production						
Certifica	Certification						
Development							
DMZ							
Sudo							
Access action			Requested effective date				
Add	Remove	Change					
Access type			Requested end date				
Read	Read/Write	Administrator					
*Effective period to be no more than six months for Development or two weeks for DMZ and Production troubleshooting							
*See Identity and Access Management Standard, Control 12, Privileged Account Use							
*See Secure Systems Development and Acquisition Standard, Control 13, Developer Access to Production							

# **Re-enable privileged account**

Account name (i.e., dev-jdoe, sa-jdoe)

Name the systems or applications that are in scope for this privileged account

Database Access							
Database name	Applicable division	on					
Object name (i.e., stored procedure, table, view)							
Describe the data that is being accessed							
Data protection	Data classificatio	'n					
Is this for a service (machine	) access?	/es No					
Requested environment serve	ers (check all that apply; if k	nown, name the server	in the right column)				
Production (emergency request only, read-only access provided) What is the production issue being worked?							
Certification							
Development							
Sudo							
Delete this account		cated access s remote, network drv	Add/change access i.e., Windows remote, network drv				
Requestor login ID	Requested effect	ive date	Requested end date				
*Effective period to be no more than six months for Development or two weeks for DMZ and Production troubleshooting *See Identity and Access Management Standard, Control 12, Privileged Account Use and Control 39, Database Access *See Secure Systems Development and Acquisition Standard, Control 13, Developer Access to Production							
Access privilege							
Read Write Exec	cute	Other					

# **Reason for Access Request and Details**

Explain the need for this request and provide any other information helpful for fulfilling this request

## Supervisor or Manager Approval

All access to systems or data, other than read only access to data with a data protection categorization of Low, must be controlled through the use of identification and authentication mechanisms. This access control must:

- assign privileges to individuals based on the individual's job classification and function.
- restrict privileges to the least needed for the individual or service to perform their role.
- deny all access that is not explicitly granted.
- remove all system access not explicitly required.

Last name	First	iame	Comments				
I am the DPS / MN IT supervisor or manager for the person identified in Requestor Information.							
l approve	l do not approve	Date approved					
*Effective period to be no more than six months for Development or two weeks for DMZ and Production troubleshooting *See Identity and Access Management Standard, Control 12, Privileged Account Use and Control 39, Database Access *See Secure Systems Development and Acquisition Standard, Control 13, Developer Access to Production							

#### **MN IT Administration**

This section is for administrative purposes only. The Technology Access Control Team member identifies and contacts the data owner for access approval.

Service Desk ticket number	Access Team member last name	Access Team member first name
Date of data owner contact	Data owner last name	Data owner first name
Method of contact with data owner	Data owner decision Approved Not Approved	Date access granted
Comments		